



Software

Number: **DataLine SP9 - 2009**

Subject: **DataLine Service Pack 9 - 12/01/2009**

Released: **08/20/2008**

The attached file is a zipped Service Pack for Carrier's DataLine Interrogation Software program. The requirements for using this Service Pack are that there is a full version of DataLine already installed. This Service Pack upgrades the current installed version to add functionality to versions from 1.0 through 1.8 and upgrades all these versions to 1.9. If the upgrade is to be carried out on field computers that do not have internet connections the set up file install_dateline_19.zip should be copied to a CD and then follow the installation instructions below.

1. Changes with this version

1. Operational Software Support to levels shown below
2. Added Support for Microsoft Vista 32bit operating systems
3. Added CA alarm 46
4. Graph time base changed to allow custom selection of base line dates and to zoom in to graphs
5. Event descriptions updated to include all events since last release
6. Modified ability to update and add events between full releases. These will be distributed as updates and will change the third character of the version number 1.9.1 being part of this Service Pack installation.
7. Corrected real time clock display to show the correct year when data is displayed using Windows set for Chinese regions

2. Controller software support level

1. Recip - rev 5146
2. Scroll - rev 5346
3. CA - rev 3111

3. Requirements

1. DataLine version 1.0.0, 1.1.0, 1.2.0, 1.3.0, 1.4.0, 1.5.0, 1.5.1, 1.6, 1.7.0, 1.8.0 must already be installed.

4. Verifying current version

1. Start DataLine
2. Click  open the about dialog box.
3. The version number will be displayed in the About Dialog Box. If the version number shown is 1.8 then nothing further needs to be done. If the version number is 1.0.0, 1.1.0 1.2.0, 1.3.0, 1.4.0, 1.5.0, 1.5.1, 1.6, 1.7.0 or 1.8.0 then download and install the file below.
4. Shut Down DataLine

5. Downloading the Service Pack

1. Click on the file attachment below
2. When asked what you want to do select 'Save This file To Disc'
3. Select where you want the downloaded file to be saved to. By default it will save to C:/Windows/Temp/Install_DataLine_19.zip. If you change the download location please note the location it is saved to
4. Click enter to start the download.



5. [Install_DataLine_19.zip](#)

6. Installing the Service Pack

[Click here](#) for Supplemental Installation Instructions including screen prints of all dialog boxes

Please circulate copies of this document as soon as possible to all of your service and management personnel.

1. Installing Service Pack 9 on Windows 98 / 98SE

1. Ensure ALL programs are shut down before starting the upgrade process. This includes programs that may be running in the background in the Windows toolbar. Such as software firewalls eg Zone Alarm, Anti virus programs eg Mcafee, Instant messaging programs eg AOL or Yahoo Instant message.
2. Open Windows Explorer and navigate to the directory you saved the download file to.
3. You will need to extract the files from the zip file before proceeding.
 1. Double click on Install_DataLine19.zip
 2. Select the directory you want to extract the files to
 3. Click OK
4. Navigate to the directory you extracted the files to if different to the location of the zip file.
5. Double click the file **SetupDL190.exe** in this directory and the service pack installation will begin.
6. Follow the instructions on the screen to complete the install, NOTE do not change the location of the program files.
7. On completion of the installation reboot your computer for the changes to take affect.
8. Once your computer has rebooted navigate back to the directory containing the unzip files.
9. Double click the file **UpdateDL191.exe** and a minor events update will take place bringing all the events and codes up to date.
10. A reboot is not required after this install.
11. If you need to install the Keyspan USB - RS232 serial adaptor software and hardware follow the separate instructions below titled Installing Keyspan USB - RS232 adaptor

2. Installing Service Pack 9 on Windows NT and 2000

1. To install the upgrade on a Windows NT or 2000 machine you must have Administrator privileges. If you dont have these system privileges or the installation will not run please contact your local system administrator who can assist you with system privileges
2. Ensure ALL programs are shut down before starting the upgrade process. This includes programs that may be running in the background in the Windows toolbar, such as software firewalls eg Zone Alarm, Anti virus programs eg Mcafee, Instant messaging programs eg AOL or Yahoo Instant message.
3. Open Windows Explorer and navigate to the directory you saved the download file to.
4. You will need to extract the files from the zip file before proceeding.
 1. Double click on Install_DataLine19.zip
 2. Select the directory you want to extract the files to
 3. Click OK
5. Navigate to the directory you extracted the files to if different to the location of the zip file.
6. Double click the file **SetupDL190.exe** in this directory and the service pack installation will begin.
7. Follow the instructions on the screen to complete the install, NOTE do not change the location of the program files.
8. On completion of the installation reboot your computer for the changes to take affect.
9. Once your computer has rebooted navigate back to the directory containing the unzip files.
10. Double click the file **UpdateDL191.exe** and a minor events update will take place bringing all the events and codes up to date.
11. A reboot is not required after this install.
12. If you need to install the Keyspan USB - RS232 serial adaptor software and hardware follow the separate instructions below titled Installing Keyspan USB - RS232 adaptor

3. Installing Service Pack 9 on Windows XP / Vista (32bit)

1. To install the upgrade on a Windows XP or Vista machine you must have Administrator privileges. If you dont have these system privileges or the installation will not run please contact your local system administrator who can assist you with system privileges
2. Ensure ALL programs are shut down before starting the upgrade process. This includes programs that may be running in the background in the Windows toolbar, such as software firewalls eg Zone Alarm, Anti virus programs eg Mcafee, Instant messaging programs eg AOL or Yahoo Instant message.

3. Open Windows Explorer and navigate to the directory you saved the download file to.
4. You will need to extract the files from the zip file before proceeding.
 1. Double click on Install_DataLine19.zip
 2. Select the directory you want to extract the files to
 3. Click OK
5. Navigate to the directory you extracted the files to if different to the location of the zip file.
6. Double click the file **SetupDL190.exe** in this directory and the service pack installation will begin.
7. Follow the instructions on the screen to complete the install, NOTE do not change the location of the program files.
8. You will receive a message that 'The program you are installing is not approved by Microsoft, Do you wish to continue', answer 'Yes' and the install will continue. If you answer 'No' the installation will abort.
9. On completion of the installation reboot your computer for the changes to take affect.
10. Once your computer has rebooted navigate back to the directory containing the unzip files.
11. Double click the file **UpdateDL191.exe** and a minor events update will take place bringing all the events and codes up to date.
12. A reboot is not required after this install.
13. If you need to install the Keyspan USB - RS232 serial adaptor software and hardware follow the separate instructions below titled Installing Keyspan USB - RS232 adaptor
14. Owing to the security changes within XP and Vista users must have administrator rights to download data from a reefer unit

4. Installing Keyspan USB - RS232 adaptor

NOTE:

The following instruction are only required to install the drivers and port for USB connection on those computers that do not have an RS-232 com port.

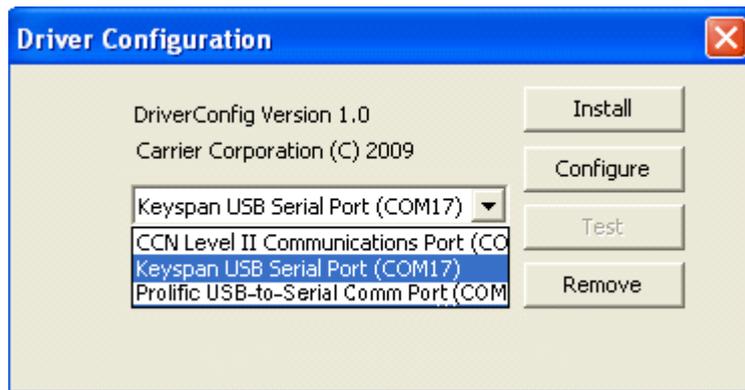
1. Procedure to Install the Carrier Transicold USB Driver

1. Locate the *setupDL_USB.exe* file. Install the Carrier "USB Driver" by Double Clicking on the icon.

At this time there is only one acceptable USB to Com port adapter supported by the above driver. The adapter may be purchased through the Carrier Transicold Performance Parts group. The part number is 07-00503-00.

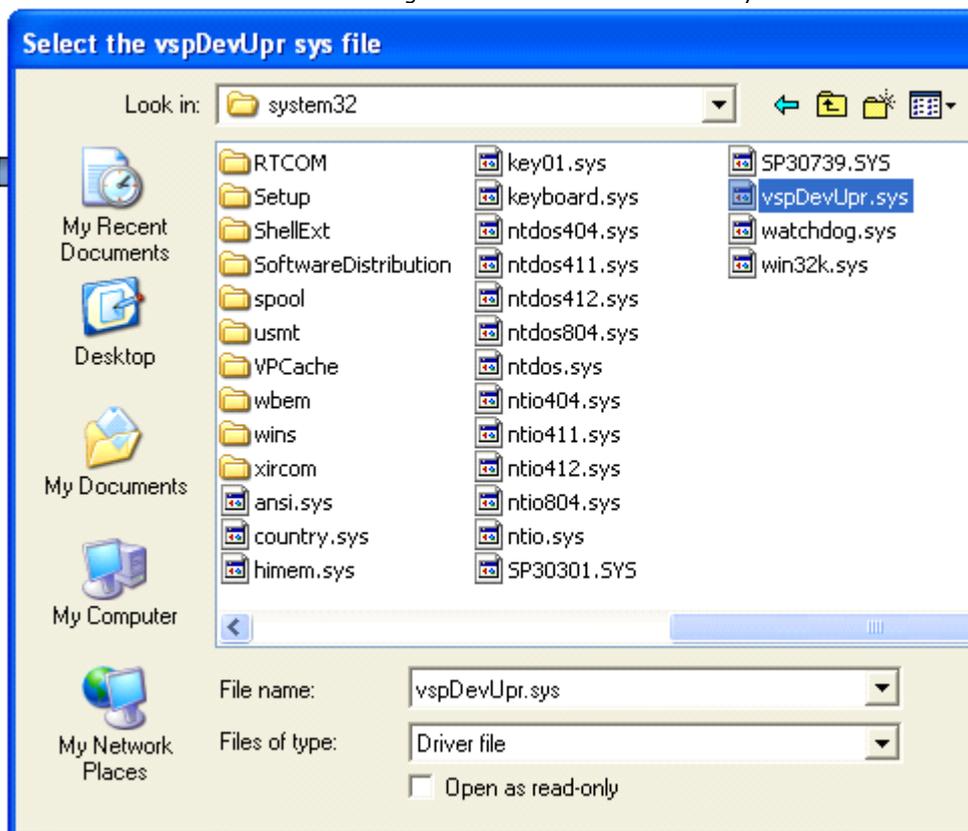
1. Procedure to Install the Software and configuration files for the USB Adapter.

1. After you have purchased the USB adapter.
 1. Insert the CD.
 2. Click on the Install Software icon.
 3. Select the appropriate operating system.
 4. Agree to the licensing agreement; by clicking the "YES" button.
 5. Follow the popup instructions to complete the installation procedure.
 6. Close the CD browser.
2. Connect the USB adapter to an available USB port.
3. Allow windows to locate and install new hardware.
4. Open windows explorer and locate the following:
 1. C:\Program Files\Common Files\Carrier Shared\USB\Driver Config.exe.
 2. Double click on the file.
 3. Select the following driver in the drop down window.
 1. Keyspan USB Serial Port



2. Click install

1. From the new window go to the following folder:
C:\Windows\System32\.
2. Select vspDevUpr.sys file and Double Click or Click Open. This will install the driver and show the Message "Installed Driver Successfully".



3. Click Configure.
4. Unplug the USB Serial Adapter and plug it again.
5. Click on Test Button, Message "Driver has loaded successfully" will display.
6. Adaptor is now ready for use.

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